

Genova Garden Services t/a  
Suspension Guru Fitment Centre  
61 Wes Burger Street  
Central City, Bloemfontein, 9301  
VAT no: 4100 251 943  
Reg no: 2008/260920/23  
TEL: 074 146 3405 | FAX: 086 4022 188



## GENERAL TERMS & CONDITIONS OF SUSPENSION GURU FITMENT CENTRE

SUSPENSION GURU FITMENT CENTRE reserves the right to raise a **diagnostic fee** for work done in the event of having to strip the vehicle in order to quote accurately.

The customer understands and accepts that it has the primary responsibility of giving clear and unequivocal instructions and specifications to **SUSPENSION GURU FITMENT CENTRE**.

The **cost of the strip** and Quote shall be paid by the customer. The customer shall be advised of this cost before the commencement of any work.

Prices quoted are subject to change taking into account any circumstances influencing same, which are beyond the direct control of the business such as import taxes etc.

Parts can take up to **4-6 weeks** to be delivered.

Should a customer insist on having his/her own parts fitted. **SUSPENSION GURU FITMENT CENTRE** reserves the right to **refuse** to do work OR if own parts are used, it is expressly agreed that **SUSPENSION GURU FITMENT CENTRE** does not warrant these parts.

The owner hereby agrees that he/she has been duly informed/aware that it is owner's duty to kindly remove all valuables for the car ensuring that his/her property are safe, therefor we are not to held responsible for any loss incurred if procedure/requirement is not properly adhered to by owner.

The client authorize **SUSPENSION GURU FITMENT CENTRE** to proceed whit the above mentioned services, this servicers will not exceed the amount of R.....If the amount is indeed exceeded, **SUSPENSION GURU FITMENT CENTRE** will only proceed with the service if an **pre-authorization** was obtained by **SUSPENSION GURU FITMENT CENTRE**.

The Client shall have the right to inspect /examine the repaired work and raise any immediate objections during examination.

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Notwithstanding the opportunity to examine the completed works, the Client shall be entitled **within 10 business days** to report to the Supplier any defects (structural or otherwise) on the goods supplied by the Supplier.

The supplier warrants all goods supplied to the client for a period of **12 months**. This excludes normal wear and tear.

Damages caused as a result of misuse, abuse or gross negligence (included but not limited to incorrect transportation or installation) on behalf of the client are excluded from the warranty

The aforesaid warranty is subject thereto that the goods supplied by the supplier have not been altered contrary to any instruction of the supplier after leaving the supplier's control.

The risk in goods supplied shall pass to client on acceptance of delivery/installation by the client

The maximum prescribed interest rate permitted shall be charged on all overdue amounts, calculated from the date the payment is due to the date when payment is actually received by the supplier

All goods correctly supplied by **SUSPENSION GURU FITMENT CENTRE** shall carry a 10% Handling Fee when returned by the customer

Goods purchased and or repaired and not collected within 3(Three) days after the Tax Invoice was issued, will incur a storage fee of **R180.00 per day**. This storage fee must be paid before the goods will be removed or delivered to / by the client.

The customer confirms that instructions given and services supplied and or rendered was to the satisfaction of the customer.